



LAUSD ITD Service Desk

Norton 9.0 Subscription Update For OS X 10.1-10.2

(Revised 08/13/08)
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Before you begin the installation of the patch please verify that your computers data and time are set correctly. To verify and adjust the time click on the clock located in the top right corner. From the drop down menu select **Open Data & Time** and adjust accordingly.


1. Launch **Safari**
2. Go to <http://antivirus.lausd.net> Website.
3. Before you can access the AntiVirus page you must login with your SSO username and password. If you are unable to login please call 213-241-5200 option 4 then sub-menu option 3 for assistance.
4. In the Software Download section click on **NAV 9 for Mac LAUSD CE Patch**. This will download the Norton AntiVirus subscription patch update.

Antivirus Information


Antivirus Info ▾
ITD Home
Techsupport Home

Support Options
[Self-Service & Passwords](#)

CALL
213-241-LA00
(5200)


Download Acrobat Reader

Message from the CIO

 [Read the Virus Alert Letter from the CIO. \(PDF\)](#)

Software Installation Guide

Attention: SSIS Users and Administrators. Do not install this updated version of Symantec Anti-virus on workstations used for Report Card printing and have TI-810 or 880 printers attached. Also, schools should not install this software on their SSIS server. To have this software installed by an ITD technician on these computers, please contact the ITD Service Desk at 213-241-5200.

Please review the software installation instructions provided in these guides:

Windows OS

- [Microsoft Windows 2000](#)
- [Microsoft Windows XP](#)

Mac OS

- [Apple Macintosh OS X 10.5](#)
- [Apple Macintosh OS X 10.3 & 10.4](#)
- [Apple Macintosh OS X 10.1 & 10.2 \(NAV9\)](#) **NAV 9 for Mac LAUSD CE Patch Instructions**

Note: Please make sure that any previous installation of anti-virus software, including Norton/Symantec are removed or uninstalled before installing this new version. Issues may result is an UPGRADE installation is performed.

For more information, please visit [ITD Technical Support Software Information](#).

Software Download

LAUSD has licensed Norton Anti-Virus Corporate edition for use on District computers. To install this software on your District computer, choose your Operating System version from the list below:

Windows OS

- [Microsoft Windows 2000/XP](#)

Mac OS

- [Apple Macintosh OS X \(10.3 & 10.4\)](#)
- [Apple Macintosh OS X \(10.1 & 10.2\)](#) **NAV 9 for Mac LAUSD CE Patch**

Mac OSX 10.5 (Leopard) User - Run this upgrade to the Live Update program BEFORE attempting to run the version of Live Update that is installed with SAV 10.1.1: [Live Update for Mac OSX 4.04](#)

Note: These links will not work if you are not on the LAUSD Network.

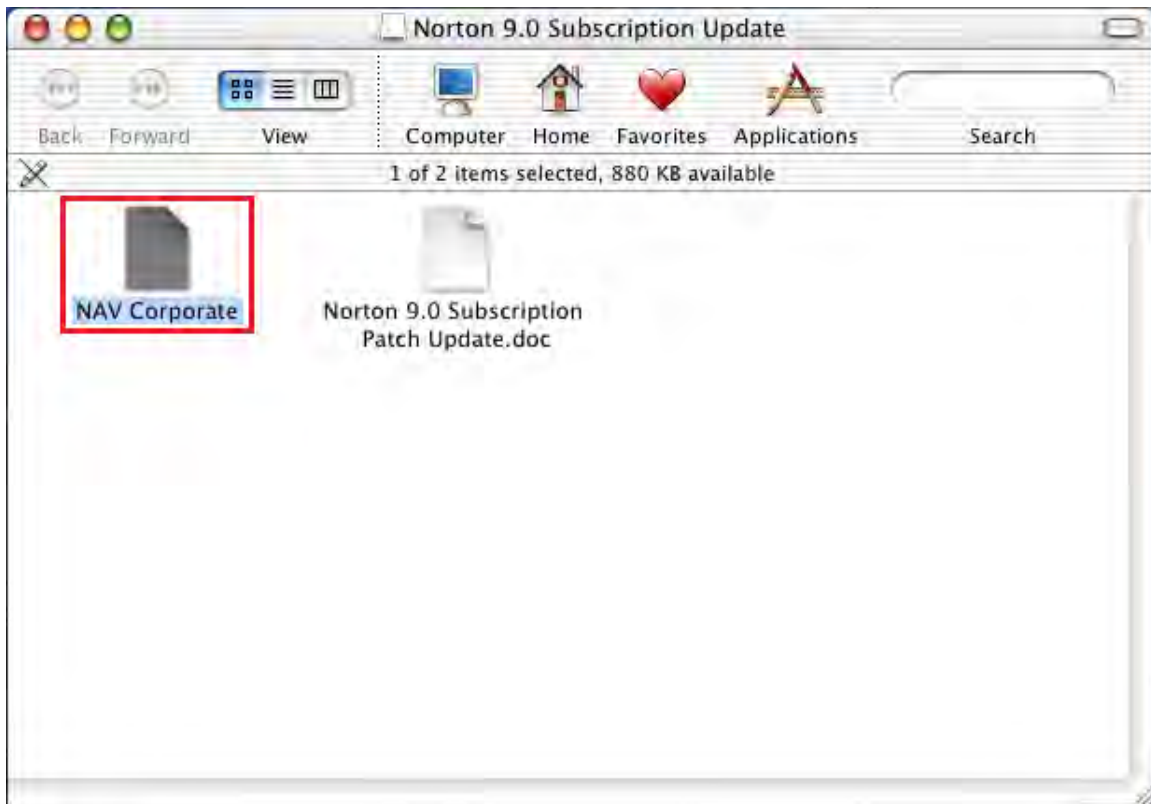
[Home](#) | [Discover LAUSD](#) | [Employment](#) | [Offices](#) | [Resources](#) | [Schools](#) | [Contact Us](#) | [Assistance](#) | [Intranet](#)

5. Once your download is complete quit the Safari browser

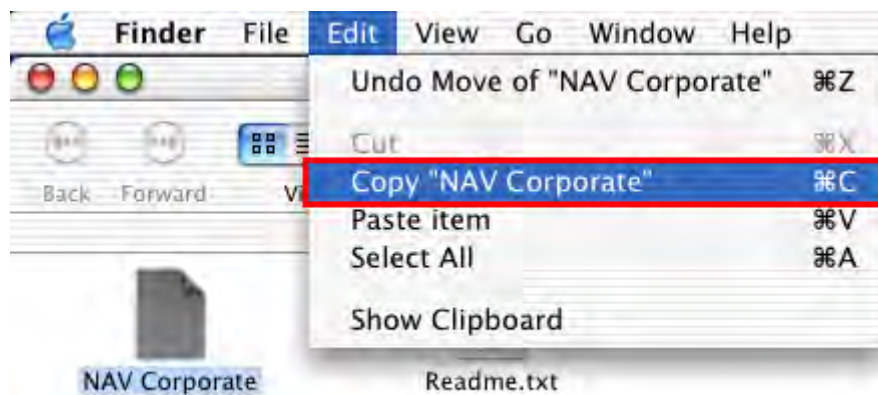
Note. If you use Firefox to download Symantec you will need to double click the *Norton 9.0 Subscription Update.dmg* file located on the desktop.

Installing the Norton Live update Subscription Patch

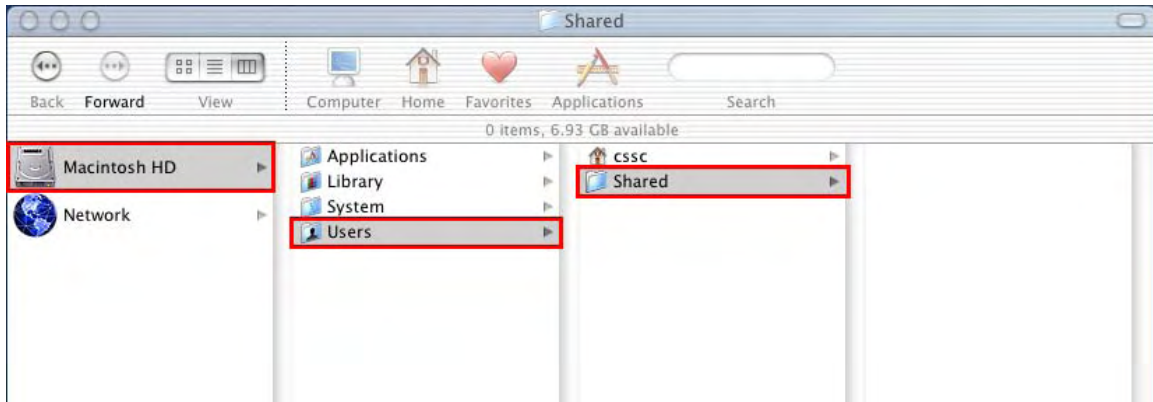
6. The Norton 9.0 Subscription Update patch window should be opened.



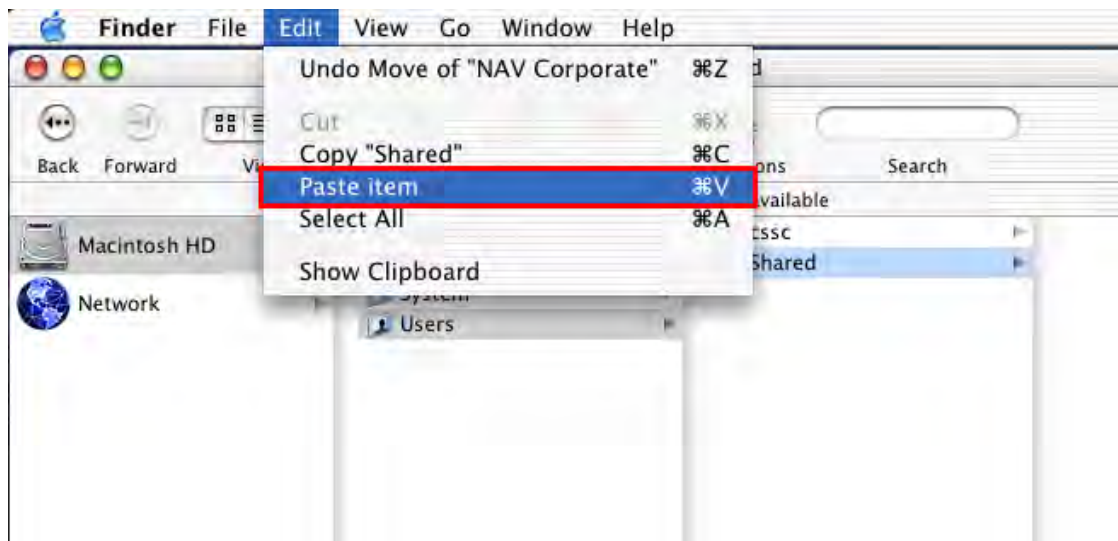
7. Click on the NAV Corporate file once and select **Edit** → **Copy "NAV Corporate"**



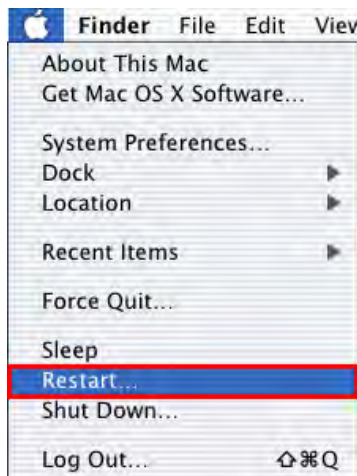
8. Double click on your **Macintosh hard drive** → open the **Users folder** → open the **Shared** folder.



9. Make sure the shared folder selected and click on **Edit** → **Paste item**.



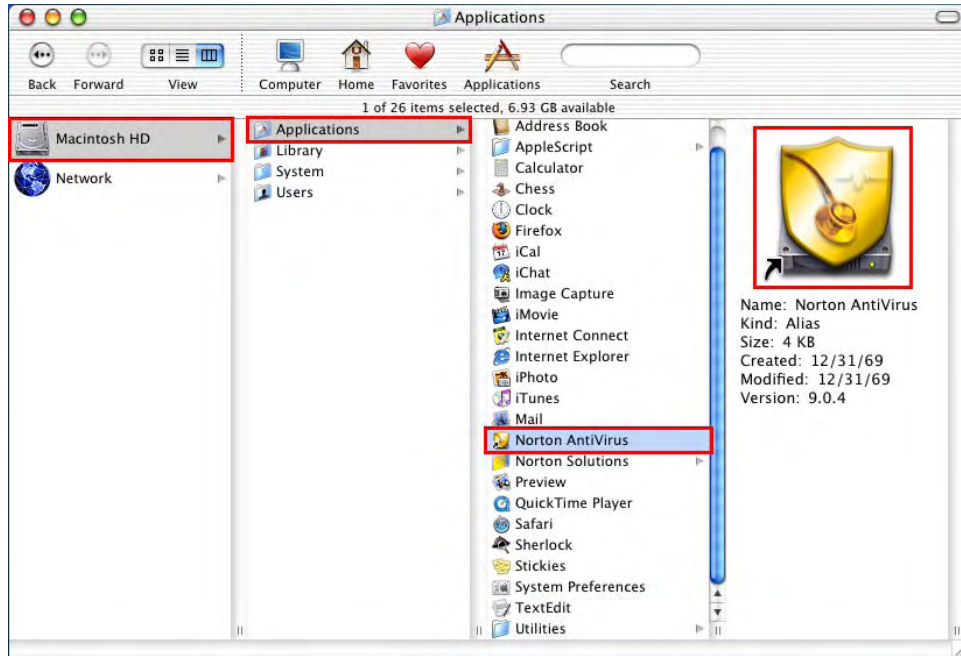
10. Close all open windows.
11. Click on the Apple icon in the top left and select **Restart**.



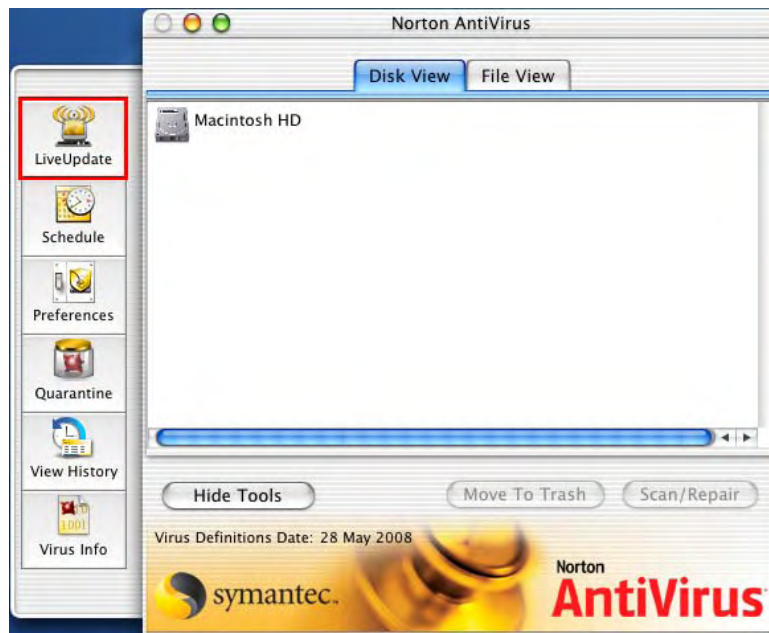
Running Norton Live Update

Now that Live Update subscription has been update you can now run the application and update your definitions.

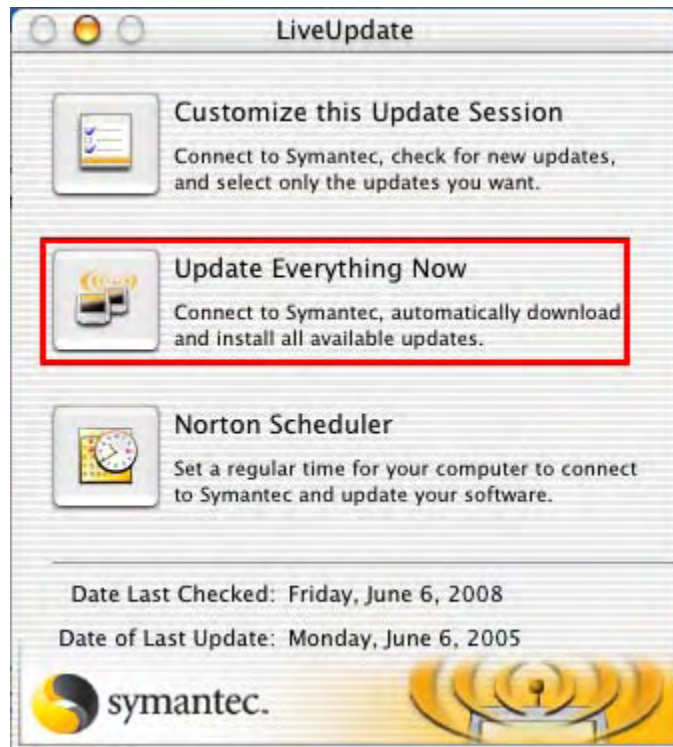
1. Double click on your Macintosh Hard Drive → Double click Applications
2. Click Symantec Antivirus.
3. Double Click Symantec Antivirus icon.



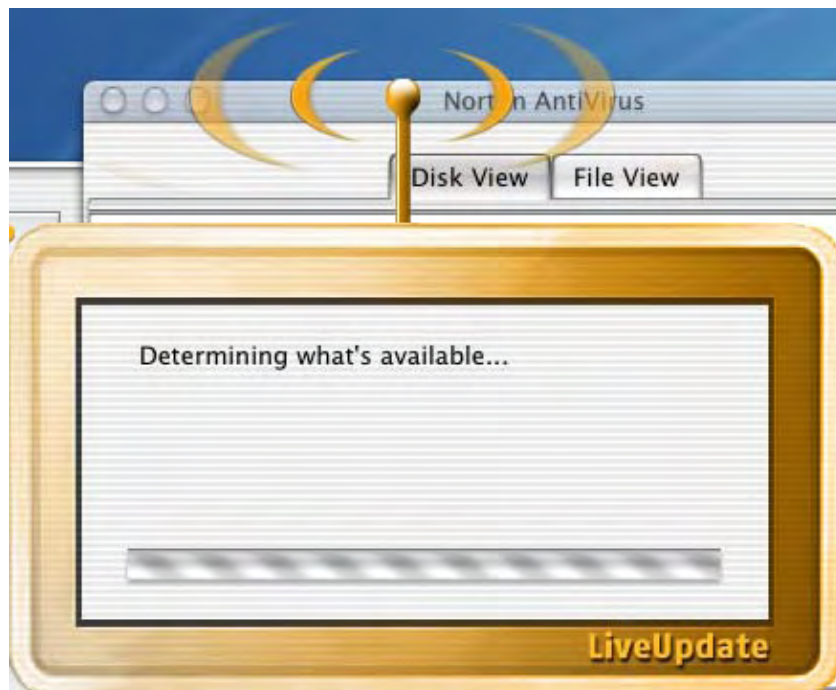
4. Click on **Live Update**



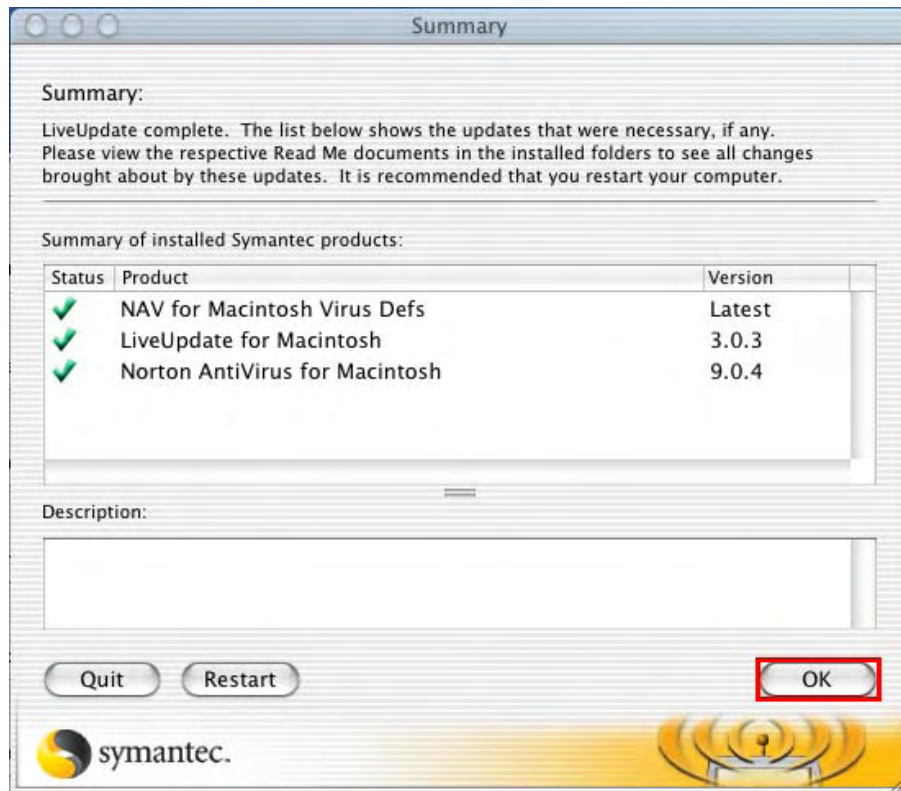
5. Click **Update Everything Now**



6. Live Update window will open and show progress of updates being downloaded and installed.



7. Click **OK** to finish the update installation.



Note: This will affect only the system onto which you install this file. The same file will need to be installed onto any computer with a licensed copy of Norton AntiVirus for Macintosh.