



LAUSD ITD Service Desk

How to Locate Lenovo Serial Numbers

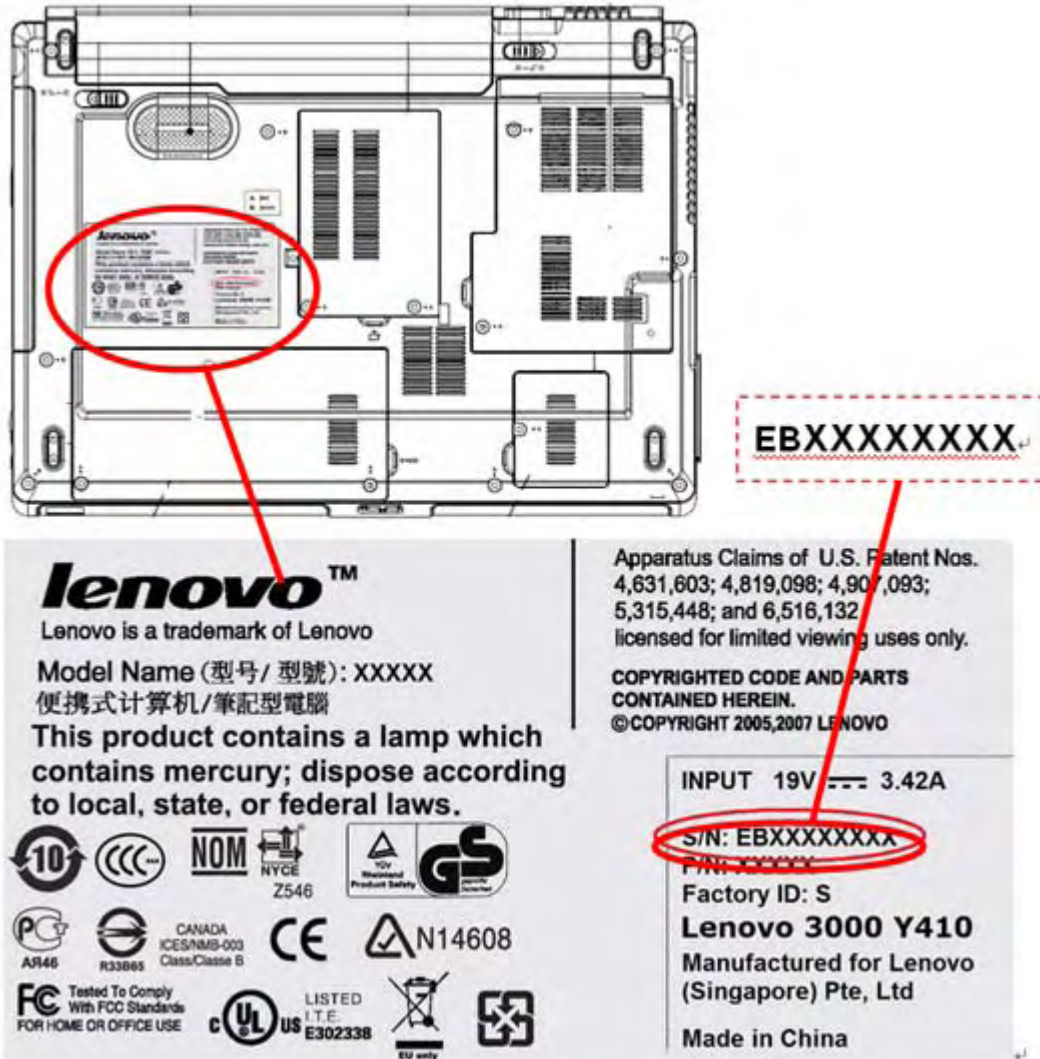
(01/13/09)
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How to Locate Serial Number on Portable Computers

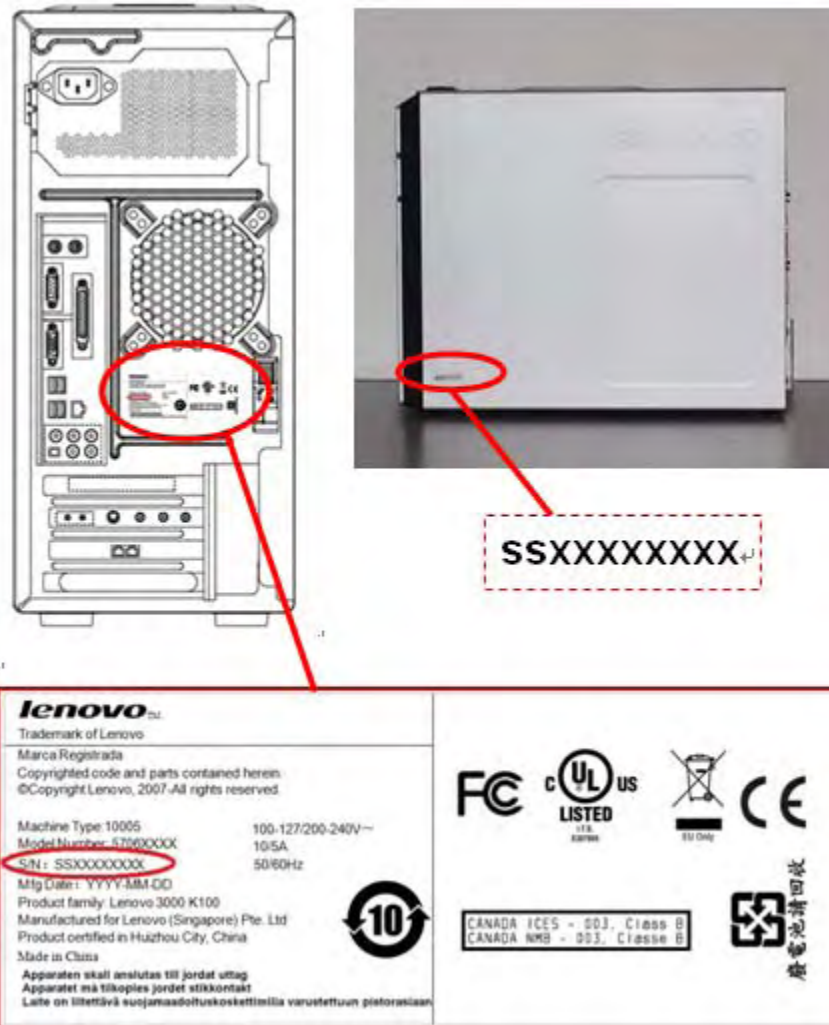
The serial number is located under the computer. The term “Serial Number” is abbreviated as “s/n”.



Please refer to the following Lenovo website link for additional information:
[Finding my product number \(machine type / model or part number\) and serial number](#)

How to Locate Serial Number on Desktop Computers

The serial number is located in the side and back of the computer. The term “Serial Number” is abbreviated as “s/n”.



Please refer to the following Lenovo website link for additional information:
[Finding my product number \(machine type / model or part number\) and serial number](#)

Important IT Service Catalog Information

Please note that as of May 30, 2008 only Intel Pentium 4 processor or higher are supported. Windows 2000 Operating System and newer (Vista is currently not supported).

Also as of July 1, 2007, the following supplies are no longer provided by ITD:

- Keyboards
- Mice
- Monitors
- Laptop batteries
- AC power adapters

Please refer to the [Procedures for Obtaining IT Support & Repair for Various Electronic and Computer Equipment - REF-1657.2](#) & [IT Service Catalog](#) for additional information.