



LAUSD ITD Service Desk

How to Locate Dell Serial Numbers

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© LAUSD ITD Service Desk
333 S. Beaudry Ave. 9th Floor
Phone 213.241.5200

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How to Locate Serial Number in Windows

If your computer is currently booting up you can use Internet Explorer and Dell's System Profiler to find your service tag number (Dell uses service tag numbers instead of serial numbers). Please note you must also have working internet connection.

If your system does not power on or Windows does not start-up please refer to the sections below (starting on page 4).

Dell System Profiler:

1. [Click here to launch the Dell System Profiler](#) (Only works with Internet Explorer)
2. Click **Yes, I Agree** to the license agreement

You are here:  Dell USA > Support Home Page

System Profiler

May we scan your computer?

This is a legal agreement between you, the user, and Dell Products, L.P. ("Dell"). This agreement covers all software that is distributed with the Dell computer, for which there is no separate license agreement between you and the manufacturer or owner of the software (collectively the "Software"). By opening or breaking the seal on the Software packet(s), installing or downloading the Software, or using the Software that has been preloaded or is embedded in your computer, you agree to be bound by the

Please scroll through and read this entire agreement. To continue, click "Yes, I agree" if you consent to the agreement

Yes, I do agree

No, I do not agree

3. Please make sure you agree to any software install notifications that come up
4. System Profiler will display the following information once install is complete



5. When calling ITD Service Desk please make sure you have this number ready for the agents. Many times service requests are referred to the vendors. Providing the service tag numbers helps to expedite your request.

How to Locate Service Tag Number on Dell Portable Computers

The service tag number is located on the bottom of the laptop, notebook or tablet PC. It is a 5 or 7 digit Alpha-Numeric code. The Service tag number will be printed on a white/black sticker.



Please refer to the following Dell website links for additional information:

[Find your Service Tag](#)

[What is a Service Tag and How Do I Locate It?](#)

How to Locate Service Tag Number on Desktops & Servers

The service tag number is located in the following two places:

- A white sticker with a barcode in the back of the computer. It is a 5 or 7 digit alphanumeric code.



Older computers may have 5 digit number



New computers will have a 7 digit number

- A black sticker with white lettering on the top or side of the tower/desktop:



Please refer to the following Dell website links for additional information:

[Find your Service Tag](#)

[What is a Service Tag and How Do I Locate It?](#)

How to Locate Serial Number on Dell Servers

Service tag number is located on the back of the server. Additional information can be found here:

[What is a Service Tag and How Do I Locate It?](#) Click on the Enterprise section for pictures and detailed instructions.

Important IT Service Catalog Information

Please note that as of May 30, 2008 only Intel Pentium 4 processor or higher are supported. Windows 2000 Operating System and newer (Vista is currently not supported).

Also as of July 1, 2007, the following supplies are no longer provided by ITD:

- Keyboards
- Mice
- Monitors
- Laptop batteries
- AC power adapters

Please refer to the [Procedures for Obtaining IT Support & Repair for Various Electronic and Computer Equipment - REF-1657.2](#) & [IT Service Catalog](#) for additional information.